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ITIL, formerly an acronym for Information Technology Infrastructure Library, is a set of detailed practices for IT service management (ITSM) that focuses on aligning IT services with the needs of business.. ITIL describes processes, procedures, tasks, and checklists which are not organization-specific nor technology-specific, but can be applied by an organization for establishing integration ...UNCLASSIFIED Page 5 of 48 The Generic SCADA Risk Management Framework (RMF) is a high-level document that provides a cross-sector approach to identifying and assessingEmergency management is the organization and management of the resources and responsibilities for dealing with all humanitarian aspects of emergencies (preparedness, response, mitigation, and recovery). The aim is to reduce the harmful effects of all hazards, including disasters.. The World Health Organization defines an emergency as the state in which normal procedures are interrupted, and ...